

## Zib. Center for intercultural counseling

Wertachstraße 29  
86153 Augsburg

Phone: 0821 4554270  
Mail: [kontakt@zib-augsburg.de](mailto:kontakt@zib-augsburg.de)

Web: [www.zib-augsburg.de](http://www.zib-augsburg.de)  
Café: [tuerantuer.de/cafe](http://tuerantuer.de/cafe)

### Service

#### Telephone advice

To find out about advice and support services in Augsburg on migration and integration, call **0821 4554270**.

#### Helpdesk

The Helpdesk at [zib](http://zib.de) provides information on support services for foreigners in Augsburg in the following languages: German, English, Arabic, Russian and French.

Following services are affiliated: **Migration counseling, youth migration counseling, asylum social counseling**

#### Initial counseling

Information, counseling and support for new immigrants:

- Filling out forms, applications and other documents
- Residency legal issues
- personal problems
- Contact with authorities

#### Learning German

- **Deutsch-Café:** Wednesday 9-11 am and 3-5 pm, volunteers help with learning German at Café Tür an Tür (no registration necessary), [further dates online](#)
- **German courses:** Twice a year (winter semester and summer semester), volunteer-taught German courses are offered for people without access to integration courses

[tat-link.de/deutsch](http://tat-link.de/deutsch) | [ehrenamt@tuerantuer.de](mailto:ehrenamt@tuerantuer.de)

#### Housing

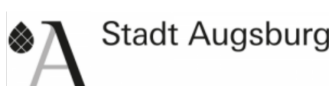
- **Housing advice:** Support for refugees and migrants in finding and keeping accommodation. Open counselling on Mondays 9 am-12pm; for counseling by appointment, please email [info@wohnprojekt-augsburg.de](mailto:info@wohnprojekt-augsburg.de)
- **Rental courses:** For new immigrants, the housing project offers regular rental courses and workshops with important information on finding accommodation.
- **Wohn-Café:** Volunteers work here to provide individual support in finding accommodation.

[wohnprojekt-augsburg.de](http://wohnprojekt-augsburg.de) | [info@wohnprojekt-augsburg.de](mailto:info@wohnprojekt-augsburg.de)

Projektpartner:



Gefördert durch:



### Counseling on work and career (consultation by appointment)

- **For refugees**  
Counseling on finding work or training and information on German course support  
0821 90799744 | [bleiberecht@tuerantuer.de](mailto:bleiberecht@tuerantuer.de) | [www.bavf.de](http://www.bavf.de)
- **For migrant women by woman**  
Combining work and family life, (re-)entering the job, networking, job coaching.  
Personal consultation (without appointment): Thursday 10am-12pm + 2pm-4pm  
0157 80595 72 | [takeoff@tuerantuer.de](mailto:takeoff@tuerantuer.de) | [www.takeoff-augsburg.de](http://www.takeoff-augsburg.de)
- **Recognition of foreign qualifications**  
for all those who have completed their professional education or studies abroad.  
telephone consultation hours: Monday: 10am–12pm | Tuesday: 14pm–16pm | Thursday: 10am –12pm  
0821 4551090 | [anerkennungsberatung@tuerantuer.de](mailto:anerkennungsberatung@tuerantuer.de) | [www.migranet.org/anerkennung](http://www.migranet.org/anerkennung)
- **Support in the qualification process for recognition of foreign qualifications**  
telephone consultation hours: Tuesday 9am-11am | Thursday 14pm-16pm  
0821 9079914 | [qualifizierungsbegleitung@tuerantuer.de](mailto:qualifizierungsbegleitung@tuerantuer.de) | [www.migranet.org/qualibegleitung](http://www.migranet.org/qualibegleitung)
- **Job-Mentoring for orientation into the german labor market / Mentoring-Partnership**  
0821 90799703 | [anne.pawletta@tuerantuer.de](mailto:anne.pawletta@tuerantuer.de) | [www.migranet.org/mentoring](http://www.migranet.org/mentoring)
- **Advice on social and labor law issues („Faire Integration“)**  
0175 5355867 | [mustafa.alia@emwu.org](mailto:mustafa.alia@emwu.org) | [www.migranet.org](http://www.migranet.org)

### Counseling and support EU citizens in social emergencies

Personal consultation (without appointment): Tuesday 10am-12:30pm

[tat-link.de/abia](http://tat-link.de/abia) | 0821 90799767, 0821 90799758 oder 0821 90799781 | [ehap@tuerantuer.de](mailto:ehap@tuerantuer.de)

### Volunteering

The zib. offers numerous opportunities to get actively involved in social projects.

[tat-link.de/ehrenamt](http://tat-link.de/ehrenamt) | 0821 90 799 731 | [ehrenamt@tuerantuer.de](mailto:ehrenamt@tuerantuer.de)

### Diversity, anti-discrimination and democratic participation

The Innovationszentrum Bayern für Diversity und Demokratie (izbd<sup>2</sup>) offers trainings, courses and consultation for companies as well as for urban civil society and multipliers in anti-discrimination, diversity and education of democracy

[izbd2.de](http://izbd2.de) | [IZBD2-Augsburg@tuerantuer.de](mailto:IZBD2-Augsburg@tuerantuer.de)

### „Integreat“ App

The [Integreat app for Augsburg](#) provides comprehensive information about local services for immigrants. The app can be downloaded free of charge.



[Download Integreat in Apple-Store](#)



[Download integreat in Google-Play](#)